



Dog Groomer Level 2

Apprentices can work in a range of environments from departments within retail pet stores, independent salons, kennels, day care providers and rescue centres.

An apprentice will need to successfully demonstrate the following knowledge, skills and behaviours in order to pass the apprenticeship.



What they will learn

Knowledge

- The legal responsibilities for the welfare, handling, and management of dogs.
- The five animal needs under the Animal Welfare Act.
- Dog anatomy and physiology including variations within breeds, coat types, skull shapes and anatomical extremes.
- Behavioural change indicators, including signs of relaxation, fear, aggression and stress in dogs.
- Coat trimming techniques, and the reasons for trimming or not trimming certain areas.
- The importance of client consultation relating to all aspects of the groom, including the health and temperament of the dog.
- Canine first aid.
- The importance of customer service and personal performance.



Apprentices will complete a full groom following a grooming consultation with a customer. They will produce a grooming plan for the appropriate techniques in accordance with the coat type, animals behaviour and breed. The groom will involve the apprentice assessing the animals health before conducting bathing, drying and grooming techniques. During the groom apprentices will ensure they use the appropriate handling and manipulation techniques.



What they will learn

Skills

- Develop a dog grooming plan to meet the individual requirements of the dog and owner.
- Identify when to report abnormal signs of health and advise the customer when abnormal health may require veterinary attention.
- Bathe a dog using procedures which account for breed, coat type and anatomical features, including selecting, preparing, and using products according to coat type.
- Demonstrate drying a dog selecting and using equipment, methods, and products which account for coat type, breed, and anatomical features.
- Select and safely use coat trimming equipment.
- Maintain dog records.





In their daily work an employee will interact with dog grooming stylists, salon managers and customers. They may work with veterinary professionals, service and product suppliers and liaise with other professionals too.

They report and maintain necessary records in relation to the dog in line with general data protection act. Ensuring that records are updated in relation to the groom, animals welfare and any concern noted.



What they will learn

Behaviours

The apprentice will:

- Ensure they take ownership of their work.
- Be welfare focused to show respect and empathy for dogs in their care.
- Put safety first for themselves and others.
- Work effectively as part of a team, meeting the businesses goals.
- Show respect to colleagues, customers and other professionals they work with.
- Demonstrate a commitment to personal learning and development.

