

Facilities	Apprentices must have adequate skills to be able to
<ul style="list-style-type: none"> • Need to be a manager, mentor, or team leader with the location. • Need to be able to conduct appraisals, 121 and team meetings. • Need to have an animal available to conduct an assessment on health, behaviour, and body condition. • Need to have recording system and care plans in place. • Need adequate fire procedures, accident book and codes of practise. • Need to have a varied range of species/breeds. • Handling and restraint equipment including neck strap, belly straps, muzzles, slip leads, harnesses. • Supplied with appropriate PPE including ear defenders and access to gloves and masks. • Need a separate feeding facility to prepare diets. • Need to have access to preventative treatment in accordance with company policies following veterinary advice. • Need to have access to a wide variety of enrichment equipment. 	<ul style="list-style-type: none"> • Oversee activities from other colleagues and staff members. • Resolve customer questions, queries, and complaints. • Create and develop a personalised training plan for a mentee. • Maintain personal records. • Create a health and safety handbook for mentees. • Supervisor role including ordering stock, collaborate with colleagues, supply chains and customers. • Produce and provide feeding plans in accordance with breed, species, needs and requirements. • Administer preventive treatment and know how to deal with an emergency. • Know first aid. • Know how to conduct a top-to-toe health check on a range of species/breeds.