



Level 3 Animal Care and Welfare Manager

Prepare to manage the care and welfare of animals and staff in a variety of settings, such as kennels, catteries, doggy daycare, dog grooming, animal shelters, zoos, and veterinary clinics. Apprentices will work in a real-world setting, where they will gain hands-on experience in managing the care and welfare of animals.

An Animal Care and Welfare Manager will acquire a thorough grasp of various subjects and gain the ability to effectively apply this, including:

Knowledge Development

- Animal accommodation requirements and methods, including dimensions and setup costs
- Impact of the animals' environment on animal care and welfare operations
- How to deal with animal health emergency situations
- Legal and statutory health and safety obligations and how they impact on the organisation
- People and team supervision strategies, including coaching, mentoring, and training

Skills Enrichment

- Produce care plans to meet the welfare needs of the animal
- Assess animal weight and carry out body condition scoring
- Evaluate animal behavioural characteristics in order to establish animal care requirements
- Implement animal socialisation strategies to ensure animal health and welfare is maintained
- Supervise the day to day running of the business, including scheduling workload

Functional Skills

Maths and English qualifications are an integral element of the apprenticeship standards.

These are implemented by Haddon Training's dedicated Functional Skills team and will be delivered either as individual or group sessions, depending on the learner's requirements.

Functional Skills in maths and English for those aged 16-18 years old are a mandatory part of apprenticeships in England unless learners already hold a qualification in these areas at the required level. For learners aged 19 and over, Functional Skills are optional.

Functional Skills	
Learners will need to complete:	
English	Level 2
Maths	Level 2

Qualification Overview

To achieve the Level 3 Animal Care and Welfare Manager qualification, the learner must complete:

- All mandatory modules.
- All core behaviours.
- The Apprenticeship Assessment, in which all components must be passed.

The apprenticeship is awarded through the successful completion of an Apprenticeship Assessment. This consists of:

- A formal observation whilst completing a health and safety risk assessment, planning for the arrival of an animal by producing a care plan and delivering animal care in accordance with company policy, legal and regulatory obligations.
- A professorial discussion which will assess the learner's competence against the following criteria: monitoring and overseeing animal care provision, stakeholder management supervising day-to-day activities and personal development.

The qualification will take a Minimum of 15 months (plus 3 months to complete assessment), dependent on a learner's prior knowledge and skills recorded on a skill scan and individual learning plan.

Mandatory Modules Overview

Knowledge and skills outline
Legislation and regulation
Animal behaviour
Animal health and welfare
Animal accommodation
Animal diets
Customer service
Personal and professional development

Core Behaviours

Personal and employability skills
Safe working
Respect and empathy
Teamwork
Communication
Commitment
Continual professional development

For an in-depth view of the knowledge, skills, behaviours for the Animal Care and Welfare Manager apprenticeship, please visit: <http://bit.ly/AnimalCareL3>

*Please note employers will be assessed before the qualification commences to ensure that they can meet the requirements of any chosen pathway listed above. Please discuss your options further with our team to find out more.

Progression

Upon completion, learners could progress to the following qualifications if they are in a suitable role:

- Level 4 Learning and Skills Mentor
- Level 5 Operations Leader



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